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| Military Experience United States Navy – 09/1996 – 09/2000   * **Seaman - Petty Officer 3rd Class(PO3)**   + Received a Top Secret security clearance and was dispatched to Aurora, Co. to perform my duties as a Cryptologic Technician which was to handle communications.   + I trained and was put in charge of multiple Naval Personnel.   + I prepared presentations and gave reports on the current activities of the day.   + I received in depth training in Leadership to become a Petty Officer 3rd Class. * **Seaman Recruit/Apprentice/Seaman**   + Received Training on Navy Knowledge, Fire Safety, Fire Arms, Leadership, Responsibility & Punctuality, and Physical Fitness.   + Received various training in the job field of Cryptologic Technician(CTT)   + Maintained watch at the front gate, back gate and at different location inside the compound, challenged anyone trying to gain access on the compound without the proper I.D. And had to call into headquarters to relay status every hour until I was relieved of duty. | | | |
| Education | | | |
| Bachelor of Science in Game Software Development | Westwood College, Denver, Co | | July 2009 |
| Certified Web Developer | Lubbock Coding Academy, Lubbock, Tx | | July 2020 |
| Technical Skills / Course Work | | | |
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| * C# Programming, Web Development, .NET Development, API Development * Window Form Applications, Computer Application * Knowledge in Microsoft Project 2007, Visual Studio C/C++, Microsoft Office, Torque Game Engine | | * Data Structures, Trigonometry, Calculus, Linear Algebra, Discrete Mathematics * Software Engineering, Networking Fundamentals * Introduction to Game Development, Game Analysis and Playability | |
| Soft Skills | | | |
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| * Problem Solving - Developed a broad range of problem-solving skills that would be an asset to any organization. * Teamwork - Worked closely with 10 other managers to help the company thrive and branch out into new regions. * Leadership - Managed 20+ employees, training them to correctly do their jobs, and scheduled their work times. | | * Time Management - Managed my time effectively to successfully accomplish the many tasks I had as a district manager, covering a large area. * Planning/Management - Determined project based on the over-all needs of the day. Planned out multiple work tasks based on project, giving each a priority level. | |

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| **Work History** |  |
| Texas Tech Univ, Lubbock, TX | 08/2012 – Present |
| * IT Support Specialist - 08/12 - Present - Provide computing support to Faculty, Students, and Staff of TTU. Provide operational (policy/procedure updates and creation) and supervisory support to the functionality of IT Help Central (ITHC). Assist customers and other ITHC staff in problem diagnosis and resolution of customer's computer related technical issues. Contribute to flow of knowledge management for customer support in the realm of service that ITHC provides. | | |
| FedEx Ground, Lubbock, TX | 11/2010 – 08/2012 |
| * Operations Planner(Svc Manager) - 06/11 – 08/2012 - Using company software I assign the work areas that the drivers will deliver to. I split the work areas into sections that make sense, making it easier for the loader to load the packages on the truck correctly and making it so the driver could easily find where all of their stops are loaded. * Package Handler - 11/10 - 06/11 - Loaded packages from sorting belt onto delivery trucks in a safe, efficient and timely manner, so that packages could be delivered to their recipients on time. | | |
| Lowe’s Home Improvement, Lubbock, TX | 02/2011 – 11/2011 |
| * **Customer Service Representative - 02/11 – 11/11 - Placed live nursery products according to the store plan-o-gram. Assisted customers with questions, sales, loading of purchases, and locating product. Zoned store product and pulled product from top stock to replenish what was on the sales floor. Sold merchandise to customers based on their specific needs, asking questions that helped to obtain add-on sales.** | | |
| Quickturn Merchandising, Lubbock, TX | 03/2006 – 01/2011 |
| * **District Manager - 06/06 - 01/11 - Managed over 20+ employees in up to 8 different cities in the western part of Texas, Southern Oklahoma and Eastern New Mexico. Traveled long distances to manage area. Trained employees and administered safety meetings. Responsible for locating and hiring employees as well as terminating and giving pay raises. Assisted our immediate customers as well as their customers.** * **Core Merchandiser (Supervisor) - 04/06 - 06/06 - Supervised employees at store level. Created schedules for all employees. Assisted our immediate customers as well as their customers.** * **Seasonal Merchandiser (Temporary Employee) - 03/06 - 04/06 - Assisted our immediate customers as well as their customers.** | | |
| FedEx Ground, Lubbock, TX | 02/2005 – 04/2006 |
| * **Package Handler - 02/05 - 03/05 - Unloaded packages from freight truck onto sorting belt in a timely manner so that packages could arrive to their recipients on time.** * **Package Handler - 03/05 - 04/06 - Loaded packages from sorting belt onto delivery trucks in a safe, efficient and timely manner, so that packages could be delivered to their recipients on time.** | | |
| Columbus Police Department, Columbus, OH 11/2003 – 01/2004 | | |  |
| * **Recruit – 11/03 – 01/04 - Received Training in Law and Police History, Self Defense and Combat Training and Physical Training** | | |
| FedEx Express, Columbus, OH 11/2000 – 11/2003 | | |
| * **Courier/Handler – 06/02 – 11/03 - I unloaded packages from shipping cans onto a moving belt to be distributed to other couriers and then sorted onto their trucks for delivery. As well as loaded and sorted my own truck and delivered to various areas.** * **Package Handler – 11/00 – 06/02 - I unloaded, sorted and loaded packages of various shapes, sizes and weight onto semi-truck beds. I received training for and operated a forklift to load heavyweight packages onto trucks. I was also placed in charge of other handlers and supervised the sorting and loading of packages. And came in early to set up the area to have it ready for the sort.** | | |